

Van: [Mab van Wijk](#) namens [CDNL](#)
Aan: [CDNL](#)
Onderwerp: Survey on the impact of the COVID-19 crisis
Datum: dinsdag 31 maart 2020 11:38:01

Dear Directors, dear colleagues

Two weeks have passed since I sent you a message expressing my concern about your well-being and the challenges we are facing in response to the COVID-19 crisis. As I wrote, it is extremely important to make use of our valuable network in order to support each other.

To this end, and in a collaboration between CDNL and IFLA's standing committee for National Libraries, we have now decided to conduct a survey to monitor the impact of the current crisis on the national libraries worldwide, as well as to collect your ideas and suggestions about alternative ways on how to deal with the situation. The KB, national library of the Netherlands, will coordinate this survey and share its results. Therefore I kindly, but urgently, request you to fill in the questionnaire (<https://kb.datacoll.nl/surveyNL>) preferably in English (or in Spanish if necessary), and send it back to us by the end of this week. In order to get a clear overview we kindly request you to fill in only one survey per library/organization. Your answers and concerns will be handled anonymously, the personal details at the end of the survey will be used solely for the purpose of survey analyses. The best practices will be shared on the CDNL website.

I trust that your cooperation will be of great mutual advantage.

Sincerely,

dr. Lily Knibbeler / Director General KB, National Library of the Netherlands

Chair Conference / Community of Directors of National Libraries 2018-2021